# ACCESS STATEMENT FOR THE WOLD COTTAGE

### **INTRODUCTION**

We are a small family run rural guest accommodation establishment in a Georgian Grade 2 listed house and converted barn. We have five en-suite rooms and two self catering cottages. The following is a summary of our provision and if you have any specific questions please feel free to contact us and we will endeavour to help.

### Pre-Arrival

We can be contacted by telephone, fax, post or e-mail – details on all literature. (Large print can be arranged).

We have a very informative web site with location map and post code. Nearest train station and bus stop is in Hunmanby five miles away. We are happy to arrange taxi travel for you.

### Arrival & Car Parking Facilities

Check in is usually between 4-6pm or a time pre arranged with the guest. There is a large sign at the end of the drive which is reflective in the dark. You are welcome to park by the main door while we assist with luggage. There is ample parking and turning area, some on gravel or paved area.

#### Main Entrance & Reception

Both front & back doors have bells which we suggest you ring on initial arrival so we can familiarise you with the layout.

The front door is located from gravel & has two steps into the main reception. The back door has a very low step from a paved area which continues to be level access into the

house; we recommend this access for wheelchairs & for people with mobility disabilities.

#### Public Areas-General (Internal)

The general layout offers very spacious facilities; the doorway into the dinning room is 85cm wide. Three rooms are located on the first floor which is accessed by ten steps then a turning point then nine steps to the first floor. Being a Georgian property the stairs are very shallow & graceful, 15cm high & 30 cm deep & 105cm wide, there is a wooden handrail on the left hand side. All hallways & landings have good colour contrast & are well lit. All floor surfaces except bathrooms are covered by top quality wool carpets.

#### Public Areas – WC

All rooms are en-suite but there is a public toilet on the ground floor near the back door.

#### Dining Room, Bar & Lounge.

Breakfast & dinner are served in the dining room on the ground floor around one large table unless individual tables have been requested which can be set up in the large hall, ample space for wheel chairs or high chair.

Menus & wine lists can be provided in large print if requested or verbally explained. Dinner & hot food at breakfast is waitress service, a buffet for fruit, yogurt & cereal is available or can be served if required.

The residents lounge is on the ground floor & has a mix of easy & hard back chairs. Drinks are served to guests & carried through to dining table for guests.

## Bedrooms & Bathrooms

Three rooms are in the main house on the first floor, two rooms are in a converted barn accessed from the paved yard, one on the ground floor & one on the first floor, all are ensuite.

Two twin rooms in the house have baths (with grab rails) & showers the king size four poster bed  $5'7'' \ge 6'6''$  has a spa bath.

The ground floor room & first floor room are accessed by three steps or ramp by a sensory garden. All bedrooms are carpeted, good contrast in colour, have colour TV's with remote control, moveable furniture.

All rooms have kettles with beverage making facilities.

Annex rooms have mini bars in fridges.

Welcome information can be provided in large print by prior arrangement.

There are smoke detectors in all rooms.

All en-suite bathrooms have tiled or laminate flooring.

An excellent range of toiletries are supplied.

All radiators are thermostatically controlled.

## Self-catering Kitchen

Parker suite has a small kitchen with, fridge, cooker, toaster, microwave etc.

All crockery & glass ware are supplied with extra cupboard space. Swing bin, fire extinguisher & fire blanket.

There is a free standing table & chairs on a vinyl floor surface.

## Laundry

There is a washer & tumble dryer available in the laundry room accessed up the three steps, past the fountain, under the arch way.

Both are front loading at floor level.

An iron & adjustable ironing board is also available with cloths airer & hooks for hanging damp coats or leaving wet boots or Wellingtons.

# **Touring Facilities**

We have a five van certified site with electric hook ups. All pitches are accessed from the main drive onto well drained, level, grass pitches.

## Grounds & Gardens

We have wrought iron patio furniture (padded cushions available) in the front garden on grass or on hard standing in the patio/barbeque area.

Plenty of wooden seating randomly placed around the grounds.

Croquet is available on request.

The farm yard is not accessible for safety reasons, we are a working farm & heavy machinery will be moving around. Please ask Derek if you have any questions.

You are welcome to walk around the field margins but request if you come to a hedge or gate you do not access.

### Additional Information

We do not allow smoking in any properties.

Pets are not allowed in properties but are welcome to stay in cars & exercised in the grounds. The house fridge is available on request for medication storage etc.

In the event of fire we ask you to leave the house calmly & meet by the beech tree, if you require assistance please notify us on checking in.

Orange is the best mobile signal; Vodaphone works in the barbeque area or please ask to use the land line.

We are a small business & endeavour to meet your needs where possible but the house is not permanently manned throughout the day nor are we specialist carers so if you have any specific concerns or queries please so not hesitate to contact us.

### Contact Information

Address: The Wold Cottage, Wold Newton, Driffield. YO25 3HL Telephone: 01262 470696/ 470900 Mobile: 07811203336/07974300370 Fax: 01262 470696 Email: Katrina@woldcottage.com Website: www.woldcottage.com Grid ref: TA 07 SW 042 724 Taxi: K C cars 01377 257111 Hospital: Scarborough: 01723368111

We welcome your feedback to help us continuously improve, if you have any feedback or comments please let us know. Thank you.